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Accident Replacement Vehicles

What to do after a crash



Step 1

If anyone is trapped or injured, call Triple Zero (000) and provide assistance if it is safe to do so. Ensure you position yourself and passengers in a safe location away from the traffic.



Step 2

Exchange contact information with the other parties involved - see the back of this brochure for what information to gather. Call 000 if the other driver refuses to exchange details.



Step 3

Take photos of the scene. Ensure that you include all the angles of the damaged vehicles and properties. Be extremely careful of any traffic or hazards.



Step 4

Contact Carbiz Accident Replacement Vehicles on 1300 889 256 to arrange a replacement car.

Call us first 1300 889 256

Your details

Name : Phone :
Registration No. : Insurer :
Policy No. : Claim No. :
Towing Company : Phone :

Crash details

Date : Time :
Street :
Suburb :

Other vehicle details

*Denotes minimum legal requirement for exchange of details

Registration No.* : State :
Make : Model :
Driver Name* :
Driver Address* :
License No.* : State : Phone :
Owner Name* :
Owner Address :
Insurer : Policy/Claim No. :

More information

Witness Name :
Witness Mobile :
Did police attend the accident : YES NO
If 'YES', Police Officer Name :
Police Station :

Notes & Remember to take photos

What happened, weather and light conditions, car positions and road markings